



SVS COMMODITY BROKERS P R I V A T E L I M I T E D

32 /B, Khatau Building, Alkesh Dinesh Modi Marg, Fort, Mumbai 400 001
T 022 4046 2101 -139 E svscbpl@svssec.com

::: ESCALATION MATRIX :::

COMMODITY BROKING DIVISION

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	Sandesh Kadam	Regd. Off: 32-B, Khatau Building, Alkesh Dinesh Modi Marg, Fort, Mumbai -400001	022-40462145	sandesh.kadam@svssec.com	-: MONDAY – FRIDAY :- 9.30 a.m. to 1.30 p.m. and 2.30 p.m. to 6.30 p.m. -: SATURDAY :- 11 a.m. to 1.30 p.m. and 2.30 p.m. to 5.00 p.m.
Head of Customer Care	Deven Shah		022-40462136	deven.shah@svssec.com	
Compliance Officer	Keyur Doshi		022-40462105	keyur@svssec.com	
CEO	Sanjay Shah		022-40462132	sanjay@svssec.com	

In absence of response / complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://www.mcxindia.com/Investor-Services>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.