

F 022 2266 2384

32-33-34/B, Khatau Building, Alkesh Dinesh Modi Marg, Fort, Mumbai 400 001. India

SVS SECURITIES

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-:-:- INVESTOR COMPLAINTS DATA -:-:-

DATA FOR THE MONTH ENDING January 2025:

S	Received	Carried	Received	Total	Resolved*	Pending at the		Average
N	from	forward	during	Pending		end of the		Resolution
		from	the			month**		time^ (in
		previous	month					days)
		month						,
						Pending	Pending	
						for less	for more	
						than 3	than 3	
						months	months	
1	2	3	4	5	6	7		8
1	Directly from	0	0	0	0	0	0	0
1	Investors							
	CEDI							
2	SEBI (SCORES)	0	0	0	0	0	0	0
	(SCORES)							
	Stock							
3	Exchanges	0	0	0	0	0	0	0
	Other							
4	Sources (if	0	0	0	0	0	0	0
-	any)							
	uny)							
5	Grand Total	0	0	0	0	0	0	0
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TREND OF MONTHLY DISPOSAL OF COMPLAINTS:

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Feb - 24	0	0	0	0
2	Mar -24	0	0	0	0
3	Apr -24	0	0	0	0
4	May -24	0	0	0	0
5	Jun -24	0	1	1	0
6	Jul -24	0	0	0	0
7	Aug -24	0	0	0	0
8	Sep -24	0	1	1	0
9	Oct -24	0	0	0	0
10	Nov -24	0	0	0	0
11	Dec -24	0	0	0	0
12	Jan -25	0	0	0	0
Grand Total		0	2	2	0

^{*}Should include complaints of previous months resolved in the current month, if any.

TREND OF ANNUAL DISPOSAL OF COMPLAINTS

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2019-20	0	1	1	0
2	2020-21	0	0	0	0
3	2021-22	0	1	1	0
4	2022-23	0	0	0	0
5	2023-24	0	0	0	0
Grand Total		0	2	2	0

^{**}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.