



**Member :** BSE | NSE | MCX-SX | NSDL (Dp)  
**T** 022 4046 2100 (40 Lines)  
**F** 022 2266 2384

**SVS SECURITIES**  
 PRIVATE LIMITED

32-33-34/B, Khatau Building,  
 Alkesh Dinesh Modi Marg, Fort,  
 Mumbai 400 001, India

**E** mail@svssec.com  
**w** www.svssec.com

**TREND OF MONTHLY DISPOSAL OF COMPLAINTS:**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Mar -24	0	0	0	0
2	Apr -24	0	0	0	0
3	May -24	0	0	0	0
4	Jun -24	0	1	1	0
5	Jul -24	0	0	0	0
6	Aug -24	0	0	0	0
7	Sep -24	0	1	1	0
8	Oct -24	0	0	0	0
9	Nov -24	0	0	0	0
10	Dec -24	0	0	0	0
11	Jan -25	0	0	0	0
12	Feb -25	0	0	0	0
<b>Grand Total</b>		0	2	2	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**TREND OF ANNUAL DISPOSAL OF COMPLAINTS**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2021-22	0	1	1	0
2	2022-23	0	0	0	0
3	2023-24	0	0	0	0
4	2024-25	0	2	2	0
<b>Grand Total</b>		0	3	3	0