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**TREND OF MONTHLY DISPOSAL OF COMPLAINTS:**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Nov -24	0	0	0	0
2	Dec -24	0	0	0	0
3	Jan -25	0	0	0	0
4	Feb -25	0	0	0	0
5	Mar -25	0	0	0	0
6	Apr -25	0	0	0	0
7	May -25	0	0	0	0
8	Jun -25	0	0	0	0
9	Jul -25	0	0	0	0
10	Aug -25	0	0	0	0
11	Sep -25	0	0	0	0
12	Oct -25	0	0	0	0
<b>Grand Total</b>		0	0	0	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**TREND OF ANNUAL DISPOSAL OF COMPLAINTS**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2022-23	0	0	0	0
2	2023-24	0	0	0	0
3	2024-25	0	2	2	0
4	2025-26	0	0	0	0
<b>Grand Total</b>		0	2	2	0